

REMOTE ACCESS with TeamViewer

Eurosicma's remote access, that is the connection to a data-processing system from a remote location, is created by using the TeamViewer program and a webcam.

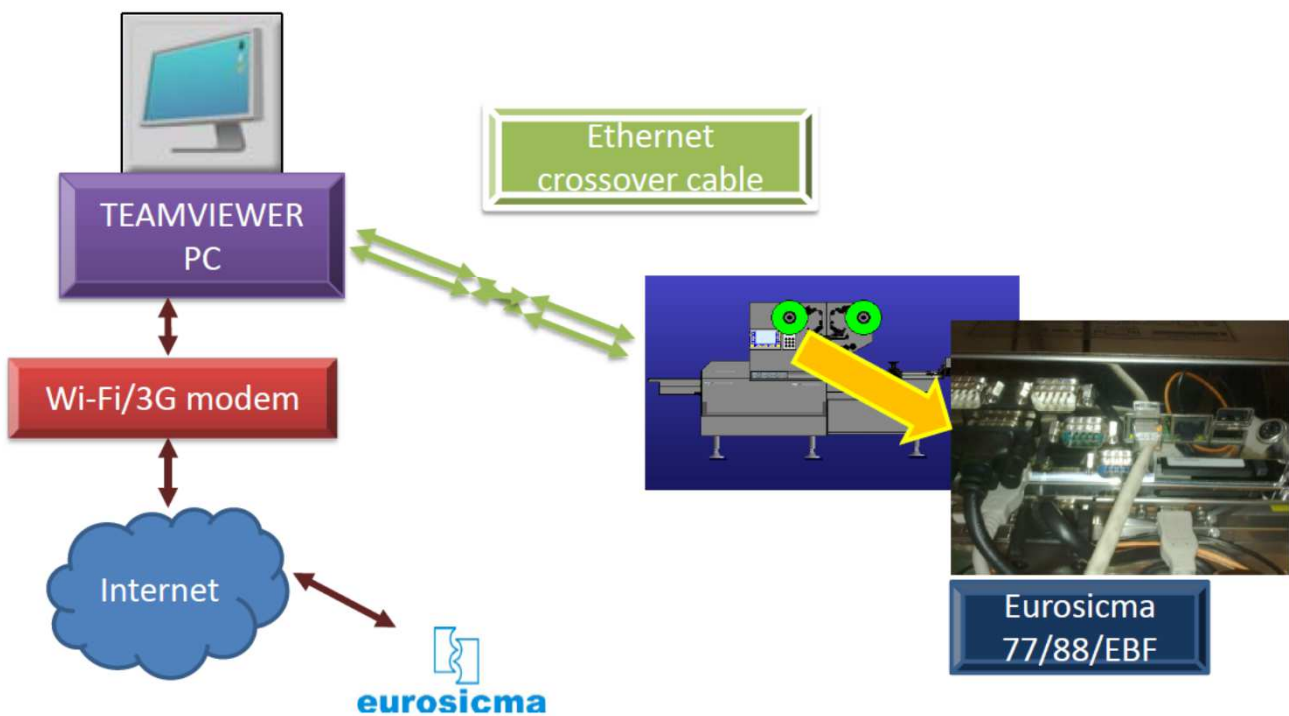
The TeamViewer program is a remote service program that enables us to connect directly to your machine.

In this way, Eurosicma can create a direct contact with all its customers, facilitating and accelerating the technical assistance.

Model	Filled in by	Data	Approved by	Valid from	Release N.	Purpose
Remote Access	FV	31/01/2014	FR	14/02/2014	.1	Website

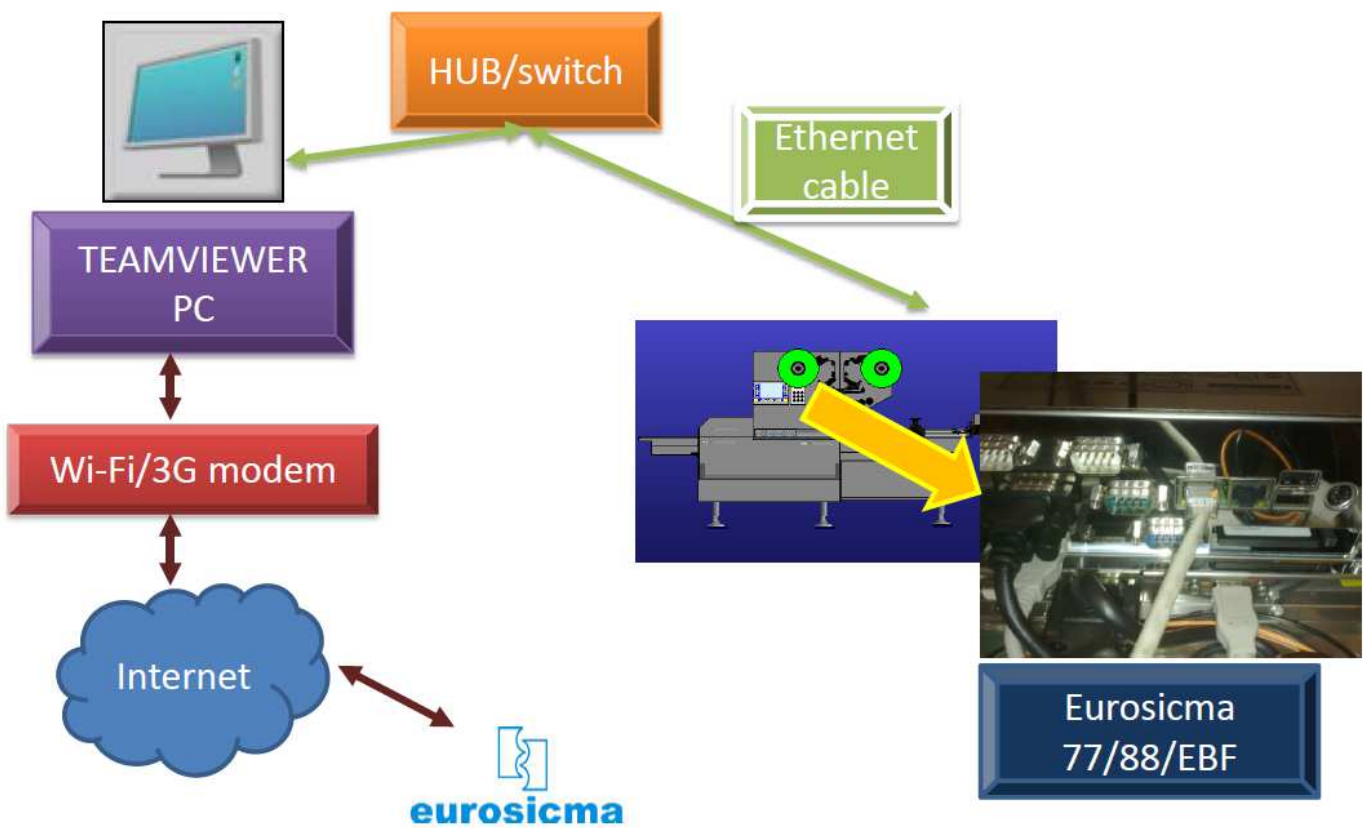
How to connect all the tools to establish a remote connection with Eurosicma

Direct connection PC to Eurosicma machine

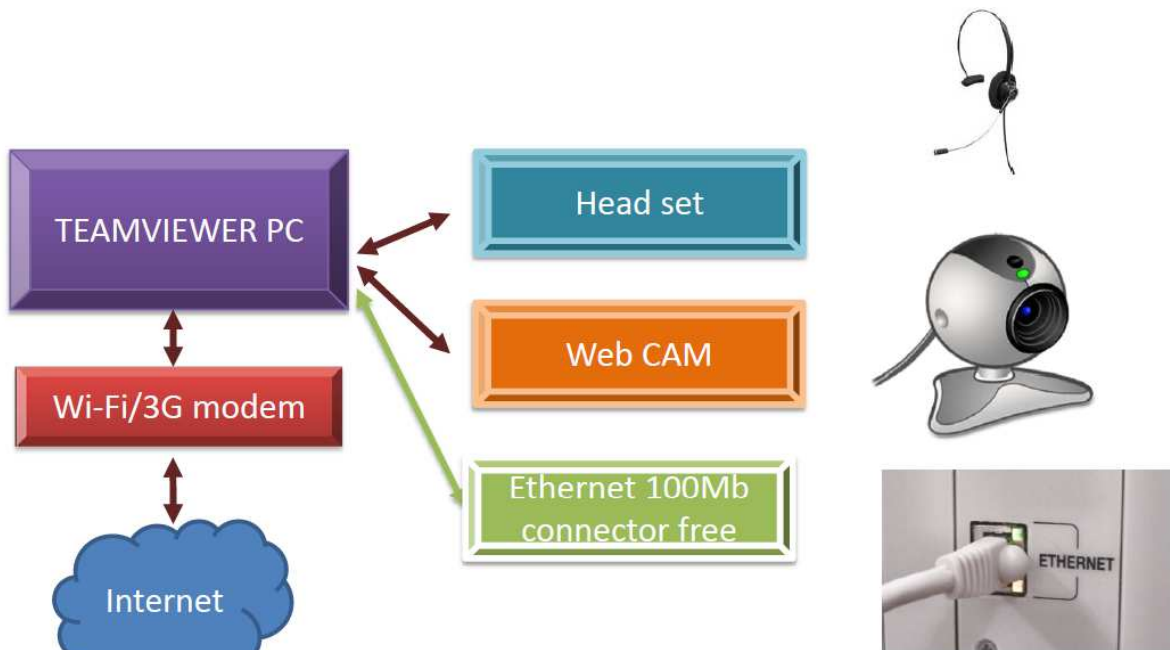


Model	Filled in by	Data	Approved by	Valid from	Release N.	Purpose
Remote Access	FV	31/01/2014	FR	14/02/2014	.1	Website

Connection from PC to Eurosicma machine using switch/hub



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Remote Access	FV	31/01/2014	FR	14/02/2014	.1	Website



PC specification :

- Windows XP/Seven
- Internet connection speed > 4 Mb/sec. Internet not using Ethernet
- Ethernet 100basetT connection only for machine
- USB web cam (optional)
- Head set (optional)

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